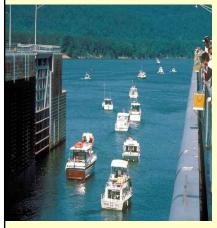


#### Natural Resources Management Gateway

# Nationally Significant



- Largest Federal provider of outdoor recreation
- ~400 million visits annually
- One in ten Americans visit a Corps lake each year
- \$12 billion spent by visitors annually
- Supports over 500,000 jobs
- 70,000 volunteers annually -\$13.5 M value contributed

CorpsLakes.usace.army.mil

www.CorpsLakes.us

#### Natural Resources Management Gateway

#### **Nationally Significant (Concluded)**

- 4,340 recreation areas
- 43% of areas managed by others
  - ❖ 500 concessions
  - ❖ 593 state parks
  - ❖ 600 municipal parks
  - ❖ 421 quasi-public areas



CorpsLakes.usace.army.mil

www. CorpsLakes. us

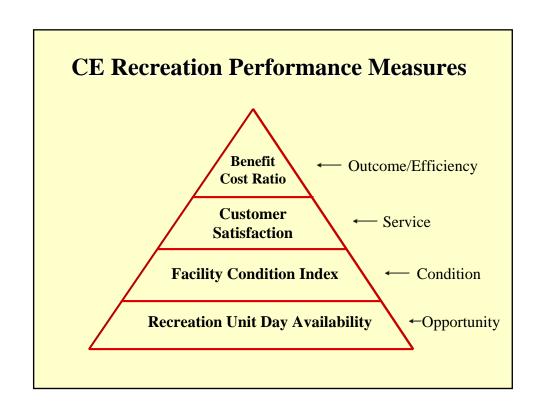
Building a Benefits
Strategy
through...



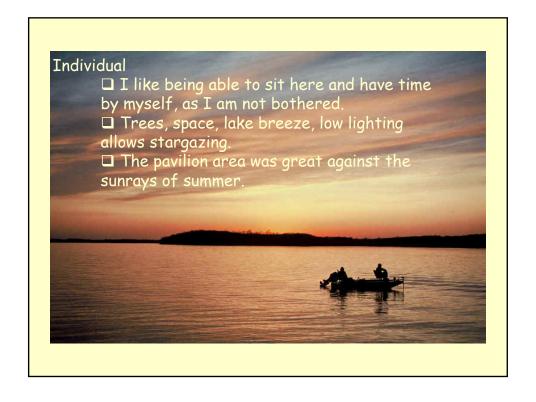
- People
- Process
- Communication

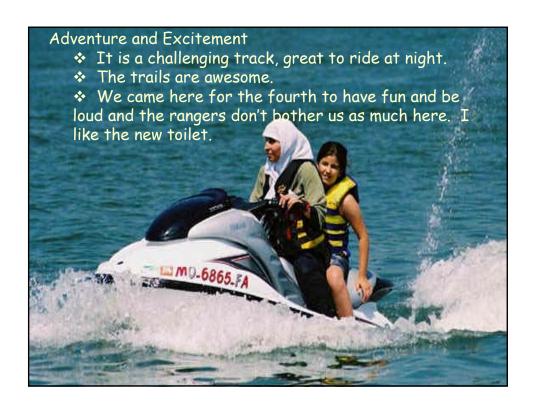










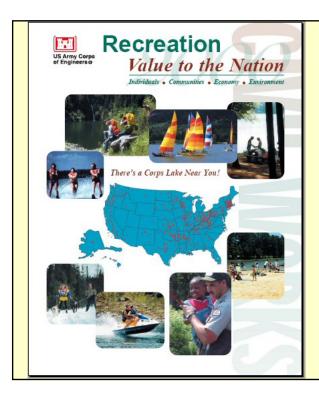






#### Family

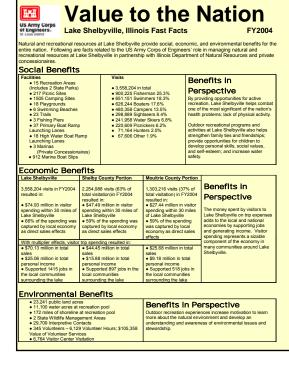
- Peaceful, clean, and feel safe with the kids.
- It's Texas, and our tax dollars go to good provisions for children.
- The park rangers and game wardens are friendly to my family but they still do their job.



"Value to the Nation" Initiative

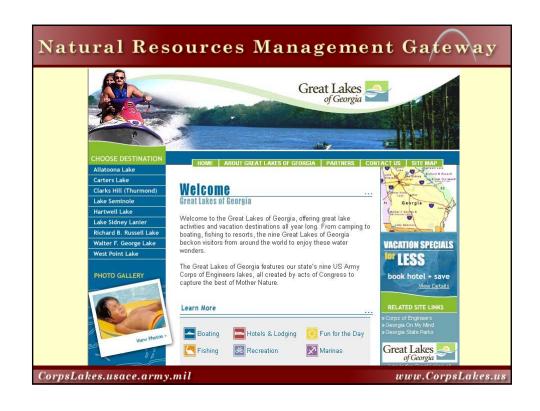
www.CorpsResults.us

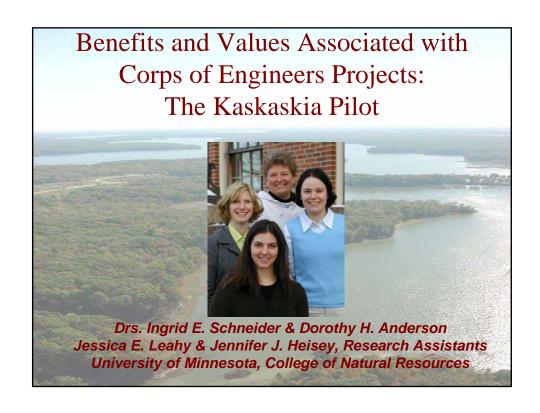




## Standardized Benefit Report

- Nation
- State
- Watershed
- Congressional District
- Lake





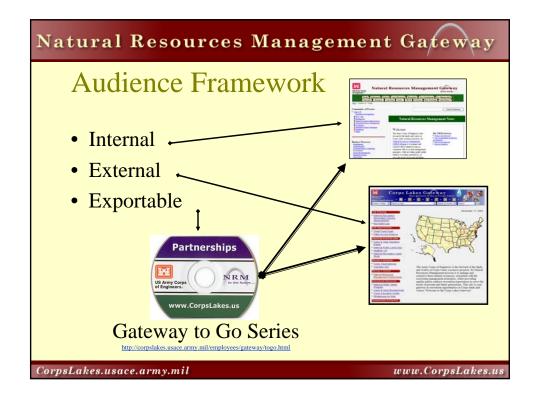












#### Natural Resources Management Gateway

#### Content Development Workshops

Subject Matter Experts... the way we get information and the way we maintain it.



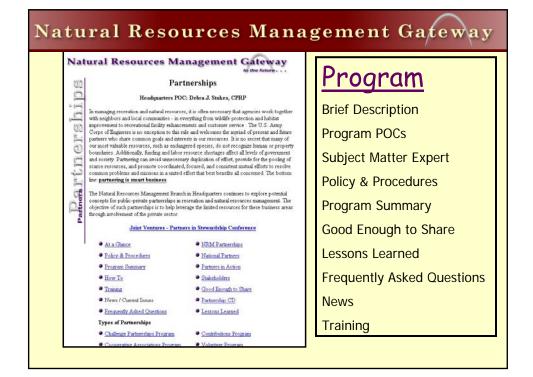


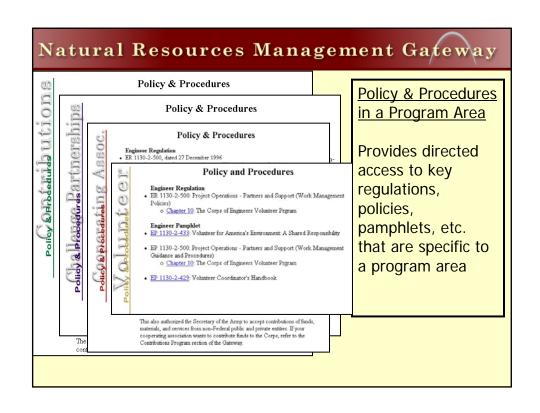
Louisville District Civil Works Projects

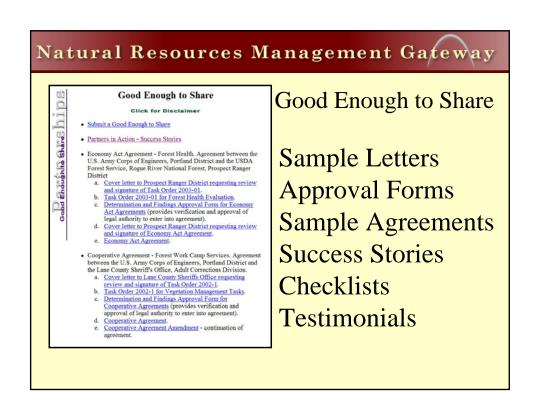


CorpsLakes.usace.army.mil

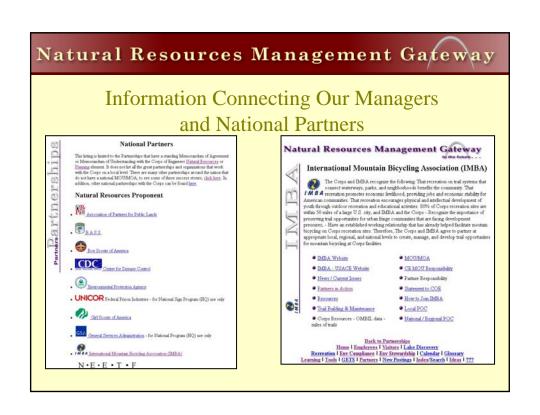
www. CorpsLakes.us











#### Feedback from a Manager

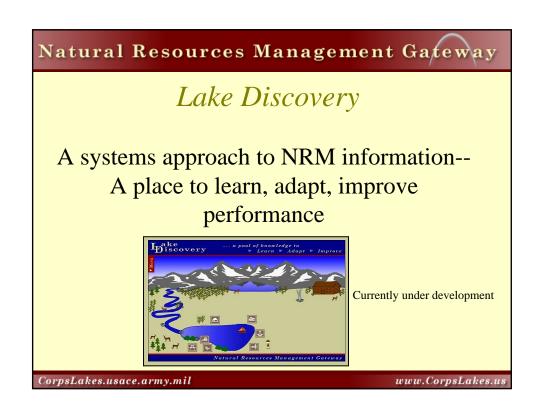
"I just wanted to tell you a short success story. I received a call from Mr. Jim Finney in Honolulu. The Corps has a regional visitor center there and have decided to put their Park Guides in the NRM uniform. When I spoke to him about the program, he was totally up to date on all aspects of the program because he had gone to the Gateway site. Without this tool, it would have probably taken hours to explain everything. The site works!! Keep up the good work."

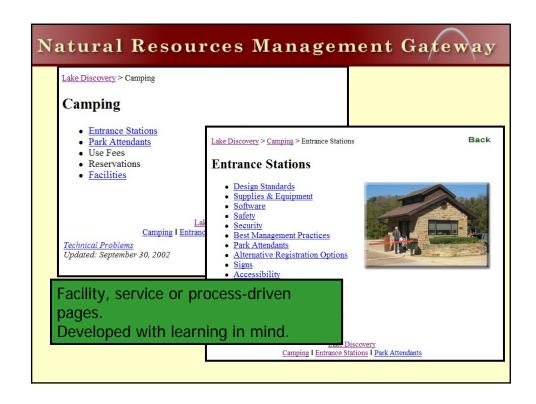
Jim

James E. Runkles, Park Manager, Bonneville Lock & Dam

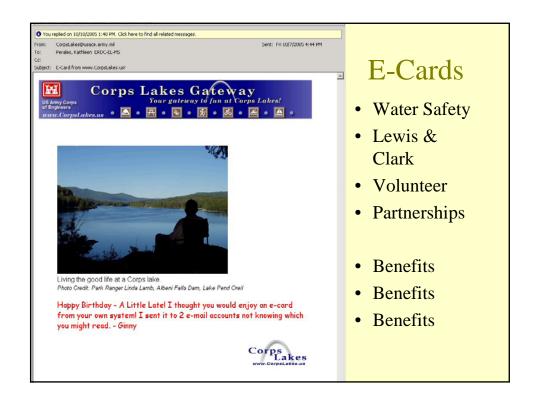












# People, Process, Communication



National Corps Meeting, Texas



Healthier US Event, Minnesota



#### #1 Success Story Natural Resources Management Gateway

- A Knowledge Management Initiative
  - One stop shop for current information
  - Policy, guidance, references, good ideas
- Effort dates to EOP announcement
- Rapidly becoming a public resource



http://CorpsLakes.usace.army.mil

# NRMG - Why Significant

#### Not easy to do...

- "...bring systems approaches to the full life cycle of our processes and work."
- "Build and share an integrated scientific, economic, and social knowledge base..."
- "Respect the views of individuals and groups interested in Corps activities, listen... and learn..."

A resource that people use daily:

- 3.2 Million Page Hits, 5000 unique users since inception
- Treasure Hunts Some managers use their own money for prizes

# Brad Keshlear's Money

#### E-mail Signature Block

Brad J. Keshlear

**Recreation Program Manager** 

**South Atlantic Division** 

**Outdoor with the Corps** 

**Recreation Community of Practice:** 

http://CorpsLakes.usace.army.mil

Have Fun! Visit a Corps Lake: www.CorpsLakes.us

Value of Corps Lakes: <u>www.CorpsResults.us/recreation</u>

## Leadership Teams



- National Teams
- Steering Committees
- Project Delivery Teams
- Content Area Teams



#### Natural Resources Management Gateway

NRM Gateway Principles

- 1. Make it all about the Community of Practice.
- 2. Initially focus on the innovators.
- 3. Create events that make sharing a fun way to learn together.
- 4. Keep it simple... and real.
- 5. Be a marketplace for ideas.
- 6. Serve as a leadership tool.
- 7. Be a part of the daily routine.
- 8. Continuously reinvent and improve.



- 9. Create "once in a career" experiences.
- 10. Be an integral part of the Community we serve.

NRM Gateway Team - January 2003

www.CorpsLakes.us

CorpsLakes.usace.army.mil



#### Natural Resources Management Gateway

# Questions?

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